

**COUNTER FRAUD PERFORMANCE MEASURES**  
**YEAR TO DATE**  
**2009/2010**

Performance Measure No.	<u>2009/10 Target</u>	<i>Actual 2008/09</i>	<u>Q1 2009</u>	<u>Q2 2009</u>	<u>Q3 2009</u>	<u>Q4 2010</u>	<u>Year to Date 2009</u>	Year to date 2008
<u>Live Case Load</u>	<u>10,929</u>	10,929	<u>11670</u>	<u>11759</u>	<u>11782</u>	<u>11812</u>	<u>11812</u>	10929
HBMS No of Data Matches Yr to date	<u>720</u>	<u>532</u>	<u>130</u>	<u>293</u>	<u>506</u>	<u>702</u>	<u>702</u> <u>UNDER TARGET</u>	<u>532</u>
HBMS No of Data Match Referrals Rtd	<u>600</u>	<u>520</u>	<u>140</u>	<u>120</u>	<u>205</u>	<u>168</u>	<u>633</u> <u>OVER TARGET</u>	<u>520</u>
HBMS. No of DM Referrals that identify Fraud	<u>70</u>	<u>48</u>	<u>8</u>	<u>4</u>	<u>9</u>	<u>13</u>	<u>34</u> <u>UNDER TARGET</u>	<u>48</u>
No. of Fraud Referrals <b>HBRF 6</b>	<u>1100</u>	<u>1012</u>	<u>265</u>	<u>240</u>	<u>382</u>	<u>289</u>	<u>1176</u> <u>OVER TARGET</u>	<u>1012</u>
No. of Fraud Referrals per 1000 caseload	<u>101.73</u>	<u>92.59</u>	<u>22.71</u>	<u>20.41</u>	<u>32.42</u>	<u>24.47</u>	<u>99.56</u> <u>UNDER TARGET</u>	<u>92.59</u>
Fraud Investigator per 1000 caseload	<u>0.37</u>	<u>0.33</u>	<u>0.30</u>	<u>0.34</u>	<u>0.34</u>	<u>0.47</u>	<u>0.36</u> <u>UNDER TARGET</u>	<u>0.33</u>
No. of FT fraud investigator <b>HBRF 5</b>	<u>4</u>	<u>3.6</u>	<u>3.5</u>	<u>4</u>	<u>4</u>	<u>5.6</u>	<u>4.28</u> <u>OVER TARGET</u>	<u>3.6</u>
Total no. of cases investigate & closed <b>HBRF7a</b>	<u>900</u>	<u>845</u>	<u>206</u>	<u>192</u>	<u>280</u>	<u>289</u>	<u>967</u> <u>OVER TARGET</u>	845

**COUNTER FRAUD PERFORMANCE MEASURES**  
**YEAR TO DATE**  
**2009/2010**

Performance Measure No.	<u>2009/10 Target</u>	<i>Actual 2008/09</i>	<u>Q1 2009</u>	<u>Q2 2009</u>	<u>Q3 2009</u>	<u>Q4 2010</u>	<u>Year to Date 2009</u>	Year to date 2008
<i>Live Case Load</i>	<u>10,929</u>	10,929	<u>11,670</u>	<u>11759</u>	<u>11782</u>	<u>11812</u>	<u>11812</u>	<u>10929</u>
No of DWP cases investigate <b>HBRF 7b</b>		0	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	0
No of Fraud Investigate & close per 1000 caseload	<u>83.24</u>	<u>77.31</u>	<u>17.65</u>	<u>16.41</u>	<u>23.76</u>	<u>24.47</u>	<u>81.87</u> <u>UNDER TARGET</u>	77.31
No. of Sanctions per 1000 case load	<u>6.22</u> <u>(69)</u>	<u>5.95</u> <u>(65)</u>	<u>1.81</u> <u>(21)</u>	<u>1.19</u> <u>(14)</u>	<u>1.95</u> <u>(23)</u>	<u>2.20</u> <u>(26)</u>	<u>7.11</u> <u>(84)</u> <u>OVER TARGET</u>	5.95 (65)
No. of Cautions <b>HBRF8</b>	<u>35</u>	<u>34</u>	<u>16</u>	<u>6</u>	<u>11</u>	<u>14</u>	<u>47</u>	34
No. of CTAX Cautions  Prosecution CTAX			<u>1</u>	<u>0</u>	<u>0</u>	0	<u>1</u>  1	0
No. of Ad Penalties <b>HBRF9a</b>	<u>5</u>	<u>4</u>	<u>3</u>	<u>4</u>	<u>6</u>	<u>4</u>	<u>17</u>	4
No of DWP Ad Pens <b>HBRF 9b</b>		0	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	0
Cases accepted prosecution <b>HBRF 10a</b>	<u>24</u>	<u>21</u>	<u>5</u>	<u>9</u>	<u>6</u>	<u>5</u>	<u>25</u>	21

**COUNTER FRAUD PERFORMANCE MEASURES**  
**YEAR TO DATE**  
**2009/2010**

Performance Measure No.	<u>2009/10 Target</u>	Actual 2008/09	<u>Q1 2009</u>	<u>Q2 2009</u>	<u>Q3 2009</u>	<u>Q4 2010</u>	<u>Year to date 2009</u>	Year to date 2008
<u>Live Case Load</u>	<u>10,929</u>	10,929	<u>11,620</u>	<u>11759</u>	<u>11782</u>	<u>11812</u>	<u>11812</u>	10929
Cases DWP accepted prosecution <b>HBRF 10b</b>		0	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	0
No. of Successful Prosecution <b>HBRF 11a</b>	<u>28</u>	<u>27</u>	<u>2</u>	<u>4</u>	<u>6</u>	<u>8</u>	<u>20</u>	27
No. of DWP Prosecution <b>HBRF 11b</b>		0	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	0
<b>ENABLES</b>								
<b>E 24</b> Risk Assess Referrals Av 10 day	<u>10</u>	15.46	<u>17.29</u>	<u>18.36</u>	<u>11.35</u>	<u>16.37</u>	<u>15.84</u> <b>ON TARGET OVER E24 &amp; 25</b>	15.46
<b>E25</b> Starts Investigate Av 10 days of RA	<u>10</u>	1.82	<u>1.41</u>	<u>8.96</u>	<u>4.06</u>	<u>1.45</u>	<u>3.97</u>	1.82
<b>Report of O/P</b> O/P and Subsidy claimed		£'s 690,846 361,107	<u>£'s</u> <u>135,307</u> <u>61,423</u>	<u>£'s</u> <u>130,508</u> <u>73,541</u>	<u>£'s</u> <u>76,863</u> <u>50,860</u>	<u>£'s</u> <u>443,103</u> <u>236,651</u>	<u>£'S</u> <u>785,781</u> <u>422,476</u>	£'S 588,859 309,682